



Defining The Guest Experience

**PRAISE® RATING SYSTEM**  
Road Testing Australia's Hotel Accommodation



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**SCHEDULE OF FEES AS AT 01.01.2011.**

**SOLITAIRE DIAMOND RATING™**

Price available on application.

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**PRAISE® HOTEL ASSESSMENT.**

**OPTION 1 - PRAISE® Hotel Assessment (Services, Facilities & Staff).**  
\$1950.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.

**OPTION 2 - PRAISE® Hotel Assessment (Services & Staff only).**  
\$1750.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.

**OPTION 3 - PRAISE® Hotel Assessment (Staff only).**  
\$1550.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.

**OPTION 4 - PRAISE® Hotel Assessment (Facilities only).**  
\$1550.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.

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**CUSTOMER SATISFACTION REPORT (Part 1 Narrative Report plus Part 2 PRAISE® Hotel Assessment Option 1).**

\$4950.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.

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**BRAND ASSESSMENT & TESTING.**

Fees are subject to individual quotation based on the requirements of individual hotels or brands. Brand assessment and testing can be incorporated within Full PRAISE® Hotel Assessments (Services, Facilities & Staff) and or Customer Satisfaction Reports. Fees for reports incorporating brand assessment and testing are however determined by individual quotation.

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Note - All prices quoted above exclude GST. GST of 10% will be added to all fees and charges. All prices quoted above are only applicable to hotels located in NSW, QLD, VIC, & the ACT. For hotels located in other Australian States or Territories or overseas, prices are subject to individual quotation.