



Defining The Guest Experience



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SCHEDULE OF FEES AS AT 01.01.2012.

PRAISE® HOTEL ASSESSMENT & SOLITAIRE DIAMOND RATING.®

**OPTION 1 - PRAISE® Hotel Assessment and SOLITAIRE DIAMOND RATING® (Services, Facilities, Service & Staff - 2 night stay).
\$1950.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.**

PRAISE® HOTEL ASSESSMENT.

**OPTION 2 - PRAISE® Hotel Assessment (Services, Service & Staff - 2 night stay).
\$1750.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.**

**OPTION 3 - PRAISE® Hotel Assessment (Staff only - 2 night stay).
\$1550.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.**

**OPTION 4 - PRAISE® Hotel Assessment (Staff only - 1 night stay).
\$950.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.**

**OPTION 5 - PRAISE® Hotel Assessment (Facilities only - 1 night stay).
\$750.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.**

CUSTOMER SATISFACTION REPORT (Part 1 Narrative Report plus Part 2 PRAISE® Hotel Assessment and SOLITAIRE DIAMOND RATING®).

\$4950.00 Excl. GST plus the hotel reimburses the full amount of our hotel account.

BRAND ASSESSMENT & TESTING.

Fees are subject to individual quotation based on the requirements of individual hotels or brands. Brand assessment and testing can be incorporated within PRAISE® Hotel Assessments (Option 1 Services, Facilities, Service & Staff) and or Customer Satisfaction Reports. Fees for reports incorporating brand assessment and testing are however determined by individual quotation.

Note - All prices quoted above exclude GST. GST of 10% will be added to all fees and charges. All prices quoted above are only applicable to hotels located in NSW, QLD, VIC, & the ACT. For hotels located in other Australian States or Territories or overseas, prices are subject to individual quotation.